

ROI Examples

Generate Additional Revenue:

Call markup - long distance rates by \$.01 per minute to residents.

6 calls/day x 15 minutes/resident x 200 residents = 18,000 minutes/day

\$65,700 additional revenue per year!

Recover Telecom Costs:

Due to inaccurate manual billing processes, a 15-min long distance call is missed per day, affecting 75 residents.

15 minute call/day x 75 residents x \$.03/minute = \$33.75 per day

\$12,319 in recovered costs per year!

Optimize Trunk Capacity:

95% of assisted living facilities have 20-30% overcapacity. Eliminating just six trunks **saves over \$2,300 per year!**

Resident Phone Activity

TeleAssist records incoming and outgoing calls made by residents and generates precise tabular and graphical reports, making it easy to identify trends in resident phone usage. Recover telecom costs by accurately billing residents for their phone usage, turning your phone system into a revenue generation center.

TeleAssist's flexible rate plans allow assisted living communities to create multiple rate plans to meet their cost recovery needs. These flexible rate plans allow businesses to mark-up phone rates to generate additional revenue.

Call Alerts

Broadcast alerts to increase security and maintain a safe environment TeleAssist provides assisted living communities with increased security through broadcast alerts for pull chain extensions and user-defined emergency and fraudulent call activity. The CallAlert! module, included with TeleAssist, monitors all calls and allows users to create alert criteria for any type of call.

Broadcast alerts are sent via email and/or pager when alert criteria are met to alert on-duty staff and managers. This feature is critical to inform caregivers and onsite nursing attendants in the case of a 9-1-1 emergency call or the use of a pull-chain extension. Alert triggers that have been activated are logged for historical reference and trend analysis. Maintain a safe environment for residents and employees with TeleAssist.

TeleAssist Benefits

- **Increased Security**
- **Resident Info**
- **Customizable Checklists**
- **Optimize trunk capacity**
- **Flexible Rate Plans**
- **Accurate Billing**
- **ROI – Quick and measurable**

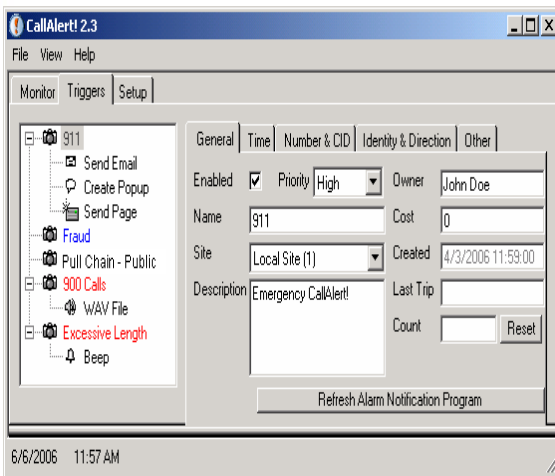
TeleAssist is compatible with most major phone manufacturer systems including 3Com, Avaya, Interl-Tel, NEC, Nortel, Siemens, Tadiran, Toshiba and Vertical. Recover telecom costs and turn your phone system into a revenue generation center with TeleAssist.

TriVium also offers call recording solutions to record nurse and medical calls providing proof of calls, reduced liability and compliance with legal requirements.

For more information about TeleAssist or any other TriVium products, please email us at:

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Or visit us on the web at: **www.triviumsys.com**



Broadcast alerts to increase security