


CALLANALYST™

Dashboard to your Business Productivity

CallAnalyst provides **E9-1-1 Support** using Private Switch / Automatic Location Identification (PS/ALI) Module

TriVium Systems' award winning **CallAnalyst** has been implemented by thousands of businesses all over North America. CallAnalyst is a **Business Productivity Dashboard** for an enterprise and provides comprehensive, consolidated call reporting to help businesses **cut cost and increase productivity**.

CallAnalyst now supports **E9-1-1** via **Private Switch / Automatic Location Identification (PS/ALI)** module. The new module in CallAnalyst provides its customers an interface to maintain the mapping between the extensions and the physical location of the phone.



Name	Bill Smith	NPA	417
Number	300	MCI TN	NULL
Site	1	House Number	86192
Type		House Number Suffix	NULL
Information		Prefix Directional	W
Phone ID		Street Name	MAIN ST
Location	WEST MAIN SCHOOL	Suffix Directional	NULL
IP Address		Community	SPRINGFIELD
Port		County	NULL
Partition ID		State	MD
Node		Class of Service	2
Building	Main	Type of Service	0
Floor	2nd	Exchange	SPG
Wing	North	ESN	800
Room	300	Company ID	NULL
DID	9551212	AEDN	MCI

Screenshot of PS/ALI Module

WHAT IS PS/ALI?

There are several businesses having large buildings and multiple locations connected to a central PBX. With the popularity and penetration of IP based PBX's, more and more businesses are having remote locations and employees connected to the central PBX at the main location. When a Public Safety Answering Point (PSAP) receives a 911 call from these businesses, typically they receive only the information pertaining to the main location where the PBX is located and not the actual location of the extension that dialed 911.

PSAP's all over North America store the location information of each extension in NENA (National Emergency Number Association) format. Businesses having large buildings or remote locations are required to provide the call-back number (ANI) and the location information (ALI) in NENA format to the PSAP's so that they can dispatch emergency services to the actual location of the caller.

Features

- Integrated with CallAnalyst software
- Intuitive User Interface
- Reliable data management
- NENA Compliant

Customers

- Schools / Universities
- Government Offices
- Large Enterprises
- Retail chains
- Hotels
- General Businesses having remote locations

Ask for a Demo!

To schedule a demo of **CallAnalyst** or for more information, please contact an account manager at 877-439-9338 or email us at: sales@triviumsys.com

Visit us on the web at: www.triviumsys.com